



PRIORITY

INTEGRATED COLLEGE

· HOLYWOOD ·

iPad Q&A for Parents



Why let students use iPads in the classroom?

Because they help to make learning fun and relevant. In addition iPads promote collaborative learning, maximise creativity and allow students to take control of their learning. iPads enhance creative teaching and provide opportunities for individual learning patterns and preferences. They extend student learning beyond the classroom, where the student has a particular interest in something they wish to pursue after the lesson.



Our aim is to provide cutting edge learning experiences by giving students access to technology at home and in every lesson. This will:

- enable all learners to take their learning further through exciting and engaging lessons;
- give every student the chance to use technology to improve their learning wherever they are;
- extend and enrich conversations about learning to all members of the family.

iPads are not a gimmick at Priory Integrated College. To support the effective implementation of the scheme, all teaching staff have had training in the use of the iPad to promote learning. This is an ongoing process with regular opportunities to share teaching strategies and software content. Teachers are constantly developing and sharing new ideas on how to use iPads to promote learning and raise standards.

The role of the students is integral to the future development of the scheme, and a number of student volunteers (iGeniuses) will be appointed. These students will work to expand knowledge and use of the devices amongst fellow students.

We are committed to using the best methods to enhance learning. The iPad is just one of many tools used in the classroom, including the more traditional ones of text books, pens and pencils. iPads will not replace these things, but will help pupils to improve and extend their skills in exciting new ways.



What does this mean in practice?

All students in the scheme will receive the following:

- a new iPad Air
- a range of apps from the College
- a protective Maroo case for their iPad
- in-house insurance covering accidental damage and theft
- in-college support for the device
- mobile access to the college VLE for lesson and homework resources
- an AppleID tied to the iPad

My child already has a portable device - why does he/she need an iPad?

By providing the device for your child we have:

- uniformity for all pupils so that all devices work in the same way
- provision of core apps that will work on all of the college iPads
- in college support
- familiarity for teaching staff so that the lesson can be designed around one specific type of tablet rather than several
- security

Can my child take it home?

Yes absolutely! The aim of the scheme is to provide cutting edge learning experiences that begin in class and continue at home.

What if I don't have wi-fi at home?

Homework can still be completed. A number of the core apps we will be providing work offline. When students return to college the next day they will be able to immediately upload their homework using the college network.

Will homework need to be completed using the iPad?

Obviously this is a matter for individual teacher decision; ideally we would hope that the students get full benefit from having the device. However, it is also important to stress that the use of iPads will not replace traditional written homework. iPads are another tool to help improve students learning.



Is there Internet security at the college?

Yes, the infrastructure already covers the existing iPads for Internet access. The colleges private Internet service uses a subscription based filtering system, managed by Cyren, formerly Commtouch. This filtration service uses a category based system to decide if a website is viewable from an Internet connected device.

Through our Internet filtering we block the following categories:

Adware, Alcohol, Anonymiser Sites, Chat/IM, Compromised Sites, Criminal Skills/ Hacking, Dating, Download Sites, Gambling, Games, Hate Speech, Illegal Drugs, Mature, Nudity, Phishing/Fraud, Pornography/Sex, Social Networking, Spam, Spyware and Malicious Sites, Tobacco, Violence, Weapons, Web-based email, Uncategorized, Categorisation Errors.

If a website falls into a category that is not deemed acceptable for use in the classroom. The user will be subject to viewing a "unsuitable" notification on the web browser.

Do you anticipate an increase in cyber bullying?

No. The iPads give us the opportunity to help your child develop a moral compass whilst dealing with mobile devices. Devices are amoral; the child's approach to what they choose to do with the device is where college and parental guidance is needed.

What technical support will be provided?

Student volunteers (iGeniuses) from each form class will be trained to assist fellow students in their class with the iPad. To assist parents there will be a variety of documents/ videos and email support on a dedicated section on the college website. All the devices are covered by Apple's 1 year warranty.

What happens if the iPad loses battery power during the day?

The iPad battery is designed to give 10 hours of continual use. We would recommend that your child gets into the habit of charging their device overnight.



Does the College's Internet security extend outside the College?

All portable devices (iPads, mobile phones, etc.) will at some point be able to access unsecured networks whilst they are outside college. The college is not responsible for the filtering of students' internet access when the iPad is not connected to the College's networks. Unfortunately, the college's security is only available when the device is connected to the college's wifi. Please do remind your child that to use a network without permission, whatever the device, is a criminal offence. At home, we recommend the use of OpenDNS (www.opendns.com) to provide online protection for your Internet connection. Also be aware that all major internet providers (BT, Sky etc) provide parental controls as part of their internet service. We recommend you investigate and use these options.

How will the insurance work?

The devices are insured for accidental damage and theft. There is a maximum of two claims during the year of the insurance.

What if my child forgets their device?

Other schools that have done 1:1 rollouts have found that this is not a significant problem. No replacement iPad will be available.

The iPad will be treated like any other resource that students are expected to bring to college on a daily basis. Please refer to our Behaviour Management Plan for details.

What if my child wants to put their own apps on the device?

That is fine, subject to space being available on the iPad. We recommend that students do not store large amounts of music, video or personal photographs on the device. Games and social media apps are not permitted to be installed on the iPad.

How safe are the iPads at college?

The College site is well protected from external entry. 'Find my iPad' will be enabled by default on all devices. At break and lunch time iPads should be securely stored in lockers and not left in unattended college bags.



What apps will the iPad have on it?

The College is proposing to have the following core paid apps on all the iPads (although this list is subject to change):

Pages - for creating text documents

Keynote - for creating presentations

Explain Everything - for creating interactive whiteboard documents

iMovie - for creating movie projects and trailers

Garageband - for creating musical projects

A Mindmapping app for sharing ideas

Google Drive for storing work safely

It is imperative that students keep other copies of their work, not just a single copy stored on the iPad. Your child will receive training on how to back up their data using cloud destinations such as iCloud, Dropbox or Google Drive.

Apple ID

All Students will receive an AppleID that is tied to their iPad, to facilitate the provision of apps to the devices. Apple's policy is not to allow AppleID accounts to those under 13, so we are providing the IDs and they are registered to the college. The devices will have age restrictions applied to them in order to prevent inappropriate content being downloaded.



What limits do you suggest for students' use of iPads?

We emphasise strongly to the students that technology is secondary to personal interaction with family and friends. We also stress the need for significant periods of 'down time' away from technology. To help them to achieve a sensible balance, students are not permitted to have non-educational games on their iPads.

Students are able to take their iPads home in order to gain maximum educational benefit from them. Although we do not wish to set rules for the family home, we do offer some guidance in the light of parental concerns. We recommend that:

- the iPad is only used in family rooms (i.e. not your child's bedroom)
- the iPad is used for a set time period and then put away
- students should not be allowed to multi-task; for example, if they are eating a meal, they should not also be on the iPad
- students do not use their iPads for at least an hour before bedtime, to enable their brains to 'wind down'
- the device is not kept in your child's bedroom overnight - providing a designated place downstairs for overnight charging is recommended

Please follow this link for guidance on the physical recommendations for working on iPads: <http://www.apple.com/about/ergonomics/>

What should I do if my child spends too much time on the iPad in the evening?

If a student is finding it difficult to regulate their own behaviour in their use of technology, we encourage parents to remove the iPad from them as appropriate until they are able to manage a suitable balance for themselves. If, despite guidance, your child is still struggling to maintain a sensible balance in their use of the iPad, you should notify their Form Tutor of the issue in the first instance. In most cases, this will resolve the issue; if the difficulty persists, please contact the Head of Year for a review meeting. Lockdown of an individual device at a specified time may be implemented in exceptional circumstances.



Are students in danger if they are carrying an iPad to college?

We take our students' safety very seriously. Our advice to them is, as with any valuable item, not to use the iPad conspicuously in public and to hand it over immediately if challenged. Thankfully, no student has been put in this position and the evidence from other colleges using iPads in this way is the same. Issues of this nature will be referred to the police. The iPad can be remotely tracked and locked if it is connected to a wireless network, and is insured. All students will be shown how to back up the content of their device to Apple's iCloud.

How do you help the students to understand how to be safe in the digital world?

Social media and some other sites are blocked in school. However, our underlying aim is to educate students about safe and responsible behaviour in the online world, so that they understand the risks and develop the judgement to approach them sensibly. From Year 8 upwards, tutorial sessions will cover many areas including cyber-bullying, sexting, addiction to technology and health risks. Students are encouraged to report any inappropriate online behaviour to parents, staff or the police.

How can I reinforce lessons about digital safety to my child?

We appreciate your support in encouraging the students never to give out their contact details to someone they do not know, or post them in a public place, or arrange to meet in person someone they have only met online. They should report any inappropriate online behaviour to you, a teacher or the police. We also reiterate the dangers of placing information in the public domain, since one inappropriate comment may result in not gaining a university place or job. We encourage students to think carefully before posting comments on social networking sites and to set their privacy setting so that they know who has access to their profile.

What about (un)acceptable behaviour?

All students sign that they will abide by our Internet Access, E Safety and iPad Policies (available on our website), which sets out the parameters of (un)acceptable behaviour on iPads. Sanctions will be imposed for inappropriate use. At all times sanctions will be imposed in order to ensure student safety as a priority over all other concerns.



How do the teachers stop students playing games in a lesson?

Teachers have been trained in how to use the iPad to promote learning in the classroom. Teachers set high expectations of behaviour and challenging educational activities, as in all other aspects of a lesson. They will, of course, tell students to close the case or put the iPad away as appropriate. Misbehaviour on the iPad is naturally dealt with as is any other form of poor behaviour in a lesson.

What arrangements are in place for printing?

For many of the operations for which iPads are used, printing will not be required and one of the intended benefits of iPad use is to reduce the amount of paper your child has to carry around with them. Teachers will use an app called Showbie. This allows students to send and receive their work electronically without the need to use paper at all.

How does my child store the work he/she produces on the iPad?

Work is backed up and stored in two main ways.

1. Apple iCloud to back up all the apps on the iPad.
2. Google Drive app which will allow students to store the work they produce safely using online storage.

Parents should be aware that the iPads may be taken in at the end of the academic year for maintenance so that they are ready to be used in the next academic year. Work and resources stored on each individual device will be lost and, therefore, students will be required to move content they wish to keep to their Google Drive account before the return date in the summer term. Training on how to remove content and store it safely will be given as required.



What are the terms of insurance?

The iPads are only insured if they are in the cases that the college has purchased. If the case is damaged, a new one can be purchased by the student from the college. The iPads are insured for a maximum of two claims in any one academic year. In the case of accidental damage we endeavour to give the students a replacement; however, we have a limited capacity to do this and it cannot be guaranteed. Since the devices are sent away to be repaired, we have no control over the length of time taken for this, particularly if the repairers do not have an item in stock. We are tied to a particular repairer by our insurance. Please note that charger cables and plugs are not covered in the insurance. If damaged/ broken you will be required to replace them with an official Apple replacement.

Don't get repairs done independently. This will invalidate our insurance and the warranty on the device.

Priory Integrated College iPad Insurance

Specific exclusions to Accidental Damage

The insurer is not liable in respect of damage to equipment that is not suitably stored or packed whilst in transit or being carried. The equipment must be in its protective cover.

Damage occurring to the equipment being left on any motor vehicle

Damage to the equipment through the deliberate or wilful act of any authorised user

Damage caused by use of the equipment for anything other than its intended purpose

Specific exclusions to Theft cover

The insurer is not liable in respect of:

Theft of the equipment whilst kept in an unattended motor vehicle unless the equipment was locked in a) the boot of a saloon car; or b) concealed under the rear parcel shelf of a locked hatchback car; or c) concealed in the spare wheel or other closed compartment of a locked estate car; and the vehicle was forcibly entered and proof of such forcible entry is provided on making a claim.

What is covered?

1. Accidental Damage

If the equipment suffers accidental damage you are indemnified against repair or replacement costs up to the single limit claim.

2. Theft Cover

If the equipment is stolen during the period of insurance we will replace the equipment with equipment of the equivalent general specification and age. You are indemnified against replacement costs up to the single limit claim.

How do I claim?

In order to claim you must inform the college immediately and complete the information claim form that you will be given.

